



## Terms & Conditions

1. All bookings are subject to availability. Your choice of date may not be available, but alternative dates will always be offered. Try to book at least two weeks ahead to avoid disappointment.
2. For group/party bookings, a non-refundable deposit of £50 is required to secure your booking. You will then be sent a confirmation email containing all relevant details and timings. The balance payment is due 1 week prior to the date of your party/event.
3. In line with similar leisure activity providers offering a service on a certain date, all monies paid for activity bookings operated by ours are non-refundable, with the only exception detailed in point 5 of these Terms and Conditions.
4. If the number of players that attend on the day is less than the minimum requirement stated for the package booking, you will still be charged for the minimum number of players.
5. In the case of a cancellation or postponement of your booking, you must give notice within seven days of intended event otherwise the deposit will not be refunded.
6. The minimum age of all players on the date of the game must agree with minimum ages stated by Ironsight. Any player under this age on the game date, without special dispensation, will not be allowed to play. Minimum ages for each activity differ.
7. All players must have read and signed a disclaimer form before participating. A parent or guardian may do this on behalf of players under the age of 18.
8. All players agree to be bound by our playing conditions and safety rules. Any player that is unable to comply with our safety instructions will be excluded from the centre without refund.
9. Any intoxicated players will be excluded from the centre without refund.
10. Vouchers cannot be used in conjunction with any discount or special offer that may be advertised on this website or other providers.
11. Subject to not being able to run your party/event due to extreme weather conditions, ie. snow, floods, lightening and storms, Ironsight reserve the right to cancel any party/event on the day of the party/event without giving a refund. However, Ironsight will re-schedule the event at a mutually convenient date in the future.