



## **Ironsight Activities Booking Terms & Conditions**

1. All bookings are subject to availability. Current availability can be found via our online booking system at [www.ironstactactivities.com/booking/](http://www.ironstactactivities.com/booking/). If you are unable to book a specific date/time slot, it means we are already fully booked for that session, so please try an alternative date or time.
2. All bookings are subject to a minimum of 8 players and a deposit payment of £3 per player is required to secure your booking. You will receive a confirmation email containing all relevant details and timings.
3. The balance payment is due 7 days prior to the date of your event and you will receive an email reminder containing a payment link. Failure to pay the balance prior to your event date may result in your booking being cancelled and your deposit payment lost.
4. As with similar leisure activity providers offering a specific service on a certain date, all monies paid for activities operated by us are non-refundable, with the only exception detailed in point 5 of these Terms and Conditions.
5. In the case of cancellation or postponement of your booking, you must give us notice within 7 days of the intended event. You will be able to re-book your event within the next 3 months (subject to availability) and your deposit payment will be transferred to the new event date. If cancellation is less than 7 days in advance of intended event, your deposit payment is non-refundable and non-transferrable.
6. If the number of players that attend on the day is less than the minimum requirement stated for the package booking, you will still be charged for the minimum number of players.
7. The minimum age of all players on the date of the event must agree with the minimum ages stated by us. Any player under the required age on the event date, without special dispensation, will not be permitted to play. Minimum ages for each activity differ, please refer to our website for details.
8. All players must complete our online disclaimer form before participating in activities (a parent or guardian may do this on behalf of players under the age of 18) - [www.ironstactactivities.com/disclaimer](http://www.ironstactactivities.com/disclaimer).
9. All players agree to be bound by our playing conditions and safety rules. Any player that is unable to comply with our safety instructions will be excluded from the centre without refund.
10. Any intoxicated players will be excluded from the centre without refund.
11. Vouchers cannot be used in conjunction with any other discount or special offer that may be advertised on our website or other providers.
12. Subject to being unable to run your event due to extreme weather conditions, ie. Snow/flood/lightening/storms, we reserve the right to cancel any event on the day without giving a refund. However, we will always endeavour to re-schedule the event at a mutually convenient date within the following 3 months.

**Ironsight Activities, Longstock Road, Goodworth Clatford, Andover, Hampshire, SP11 7LF**

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